

International Passenger Issues Working Group – RU Dialogue

CONCLUSIONS AND NEXT STEPS AFTER 4 WG MEETINGS

27 October 2017

Marius Macku

BIENVENUE CHEZ NOUS
VAN HARTE WELKOM
WILLKOMMEN BEI UNS
WELCOME TO OUR WORLD





TOOLBOX FOR INFRASTRUCTURE MANAGERS



KPIs



NEXT STEPS



THE TOOLBOX FOR INFRASTRUCTURE MANAGERS*

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*FACILITATING COOPERATION, COORDINATION
AND A
MARKET BASED APPROACH*

* cf. MoM of the 2nd IPI WG

EFFICIENT BORDER-CROSSING : A TOOLBOX TO MAKE IT HAPPEN !

A STEEP LEARNING CURVE FOR INFRASTRUCTURE MANAGERS



COORDINATION CHALLENGES:

- **allocation** of trainpaths
- **operational** Traffic Management
- Infrastructure **works** (TCRs)



CUSTOMER ORIENTATION:

- **compensation** for losses due to “bad service” from the IM (infrastructure works and other non-fulfilment of contractual obligations)
- consideration of **commercial** constraints from RUs (coordination/ planning/ traffic management/ works etc.)

EFFICIENT BORDER-CROSSING : WHAT'S IN THE BOX?

10 TOOLS FOR INFRASTRUCTURE MANAGERS

1. Make use the existing IT-tool within PCS (Path Coordination System) for the coordination of infrastructure works
2. Multipartite meetings between neighbouring infrastructure managers and cross border operators and an European infrastructure works publication platform
3. Establishment of 3 impact-related Categories of infrastructure works – each setting a different deadline for Multipartite Meetings
4. Availability of alternative lines during infrastructure works
5. Better sharing of losses from delayed infrastructure works
6. Prioritising International Traffic during allocation of capacity
7. Prioritising International Traffic during day-to-day traffic management
8. International corridors for High Speed Trains based on the model of international Ten-T corridors for freight
9. Develop new set of priority criteria for these international corridors
10. Develop multilateral framework agreement in order to allow to an operator to conclude a framework agreement with two or more IMs.

EFFICIENT BORDER-CROSSING : WHAT'S IN THE BOX?

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1. Make use the existing IT-tool within PCS (Path Coordination System) for the coordination of infrastructure works
2. Multipartite meetings between neighbouring infrastructure managers and cross border operators and a Europe-wide infrastructure works publication platform
3. Establishment of 3 impact-related Categories of infrastructure works, each with a specific impact on international traffic
4. Availability of alternative lines during infrastructure works
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6. Prioritising International Traffic during allocation of capacity
7. Prioritising International Traffic during day-to-day traffic management
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Tools 1 – 5 : INFRASTRUCTURE WORKS



KPIs*

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***TRANSLATING THE TOOLBOX INTO KPIS
TOOLS 1 - 5***

* cf. MoM of the 3rd and 4th IPI WG

KPIs ON INFRASTRUCTURE WORKS: HOW WE DID IT !

Methodology:

Each KPI consists on a two-step approach.

1. Questions asked to the IM/ National compilation of data

2. Aggregation of data to establish an EU-wide KPI

On the basis of the data compiled on a national level (IMs and/or RUs), an EU wide KPI shall then be established.











KPI 1 : INFO-FLOWS DURING THE PLANNING OF WORKS

1. Question asked to each IM:

During the process of planning of infrastructure works, do you inform RUs on the temporary capacity restrictions?

Please answer YES / NO for each Dimension of Information flow :

5 DIMENSIONS OF INFORMATION FLOW:

- | | | | | | | |
|----|-------------|-------------------------|---|----------------------------|---|---|
| 1. | Information | IM | → | <u>Operators concerned</u> |  |  |
| 2. | Discussion | IM | ↔ | <u>Operators concerned</u> |  |  |
| 3. | Information | IM | → | <u>neighbouring IMs</u> |  |  |
| 4. | Discussion | IM | ↔ | <u>neighbouring IMs</u> |  |  |
| 5. | Discussion | <u>neighbouring IMs</u> | ↔ | <u>Operators concerned</u> |  |  |

KPI 1 : INFO-FLOWS DURING THE PLANNING OF WORKS (2)

1. Question asked to each IM (2) :

Are all RUs informed? How do you chose which RUs shall be informed?

How many months (M-X) before the actual TCR (Temporary Capacity Restriction), each Dimension of information-flow is triggered?

Do these delays differ with regard to each Dimension of information-flow? If so, please indicate which delay corresponds to which Dimension of information-flow.

KPI 1: INFO-FLOWS DURING THE PLANNING OF WORKS (3)

2. EU-wide aggregated KPI:

$$\left(\begin{array}{ll} \text{Nr of IMs using } \textit{Info-flow-Dimension 1} & \text{x 1} \\ + \text{Nr of IMs using } \textit{Dimension 2} & \text{x 2} \\ + \text{Nr of IMs using } \textit{Dimension 3} & \text{x 3} \\ + \text{Nr of IMs using } \textit{Dimension 4} & \text{x 4} \\ + \text{Nr of IMs using } \textit{Dimension 5} & \text{x 5} \end{array} \right)$$

Total Nr of IMs

X

Nr of months before beginning of works



NEXT STEPS*

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/ FINETUNING THE TOOLBOX

/ KPIs

/ JOINING FORCES WITH THE FREIGHT SUB-GROUP

* cf. MoM of the 3rd and 4th IPI WG

FINETUNING THE TOOLBOX

INVITING THE EXPERTS

- At the upcoming IPI working groups, IMs and RBs will be invited
- Objective: having an open exchange on best practices and selected instruments from the Toolbox (*respect acquis*)
- Gather expertise and go deeper into technical/ operational level of the identified Tools (*respect acquis*)

▶ CONTINUING THE WORK ON KPIS

TRANSLATING THE TOOLBOX INTO KPIS

- Keeping up the pace!
 - Refining existing KPIS (*respect acquis*)
 - Translate new KPIS
- Parallel process to the expertise gathering (see above)

UK EXPERIENCE

- Presentation to be given by ATOC on UK KPI-experience

▶ NO MEETING WITH PRIME IN THE SHORT-TERM

FIRST THINGS FIRST!

- Finetuning the Toolbox!
- Translating it into KPIs

JOINT PRIME-RU MEETING

- First the IPI WG has to complete its work and the Toolbox/ KPIs have to reach a sufficient level of detail and expertise
- Then a common PRIME/RU-DIALOGUE plenary or working group can be organised

[= same approach PRIME used when working on KPIs]

JOINING FORCES WITH THE FREIGHT SUB-GROUP*

FREIGHT FACES THE SAME CHALLENGES

- e.g. infra works
 - No systematic involvement of RUs exist when it comes to the planning of infrastructure works
 - Lack of transparency during planning of works
 - RUs are only informed about the actual impact of works/ TCR on a very short notice

- Work together with the freight group to create synergies – e.g. joint meeting?

* cf. MoM of the 4th IPI WG

WHOM TO CONTACT

Audrey Carraffa-Reichert

Audrey.Carraffa@thalys.com
+32 2 548 06 38

Thalys
Place Stéphanie 20
1050 Brussels
BELGIUM



THANK YOU FOR YOUR ATTENTION